



The psychology of Cybercrime

Suli Malet-Warden

IDCARE experienced 3763 engagements from victims of identity and cyber related crimes in February 2018. The data we collect from these individuals, shows us how powerfully persuasive criminals are, through clever scripting designed to drive a victim to behave in ways contrary to their own self-concept. This presentation will address the mechanism behind one of the most common scams reported to IDCARE, the 'remote access' scam. I will be discussing common vulnerabilities to scam compliance, such as optimism bias, confirmation bias, deference to authority and how the brain responds to threat. I will also look at the devastating emotional and financial fallout experienced by victims and the ways in which IDCARE's Identity Security Counsellors can assist on the road to recovery.